

Terms and Conditions of Dtracer

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version V2.00

DTRACER LLC

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EIN - 30-1343968

Subscription and Cancellation

Subscribers to the Dtracer system can cancel their subscription at any time. We offer three payment plans: monthly, quarterly, and annually. The annual subscription fee is \$4990 if paid upfront, the quarterly fee is \$1297, and the monthly fee is \$436.

Clients can cancel their subscription at any time. If a payment has been made, the subscription will remain active until the next payment due date, and no refunds will be provided for the unused portion of the subscription.

Blockchain Details

The current blockchain used is Polygon Matic. The gas fees are subject to fluctuations in the market and can be tracked at [\[Polygon Gas Tracker\]](https://polygonscan.com/gastracker)(<https://polygonscan.com/gastracker>).

Non-Refundable Wallet Funds

Any funds provided for free by Dtracer in the client's wallet are non-refundable and can only be used within the Dtracer system.

Data Modification and Protection

Clients can request the correction, deletion, or modification of their data by emailing support@dtracer.io. All data will be securely stored and encrypted in compliance with data protection regulations.

Anti-Money Laundering and Anti-Terrorism Financing

Dtracer will not approve or facilitate any transactions on the blockchain that could be involved in money laundering or the financing of terrorism.

Applicable Taxes

All applicable taxes will be included in the billing process as per the legal requirements.

Use of Blockchain by Dtracer

Dtracer leverages blockchain technology to ensure the traceability and authenticity of products. This decentralized system provides a secure and transparent method for tracking products.

Intellectual and Industrial Property

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Wallet Custody

Wallets are custodied by Dtracer LLC and are exclusively used for creating NFTs within the system.

QR Codes Ownership

The QR codes generated are the property of the brands or their clients.

Account Transferability

Accounts are personal and non-transferable. Transfers are only permitted if the subscription is active, and the current user is no longer part of the company, allowing transfer to another user within the same company through a support ticket within 72 hours.

Client Responsibility

Clients are responsible for the proper use of the system, and Dtracer LLC is exempt from any irregularities that may occur.

Post-Sale Services

Brands or manufacturers can offer post-sale services such as warranty extensions, ownership transfers, or authenticity certificates. For these three services, brands or manufacturers set the prices, and the revenue distribution is 70% to the brand or manufacturer and 30% to Dtracer fees. Funds can be kept in a wallet for future subscription fees or requested for transfer by contacting support@dtracer.io. Fees will be paid within 30 days of generating new assets unless otherwise specified by the client. Funds can be claimed at any time, and Dtracer will process the transfer within 72 hours.

Post-Sale Services Payment System

Payments for post-sale services accessed by the brands' or manufacturers' clients will be processed through Stripe. The payment fees will vary according to Stripe's rates and will be borne by the brands or manufacturers.

Access and Tracking URLs

- Client control panel: <https://app.dtracer.io/>
- Product QR code access: <https://app.dtracer.io/user/productdetails/>
- General system information: <https://dtracer.io/>
- FAQs: <https://dtracer.io/faqs-of-dtracer/>

Transparency Policy

In line with our commitment to transparency and integrity, Dtracer LLC pledges to assist our clients with traceability and brand protection issues. We commit to providing support for legal claims, such as copyright infringement or other litigations in which our clients may be involved.

Customer Data Protection

Since the Dtracer platform can store data from our clients' customers, this data is for the exclusive use of our clients. The traceability systems provider commits to:

1. Not sharing data with third parties: Data collected by the Dtracer platform is exclusively owned by the client and will not be shared with any other entity without the client's express consent.
2. Keeping data encrypted: All data stored on the Dtracer platform will be encrypted to ensure its security. In case of a system breach, the data will remain protected.
3. Not commercializing data: The traceability systems provider and any associated parties with system access commit not to commercialize the collected data in any form, including selling or distributing it.
4. Keeping data secure and adhering to regulatory changes: Dtracer LLC commits to maintaining data security and adapting to regulatory changes to ensure compliance with current data protection regulations.

Sustainable Development

Sustainable development is a core component of our philosophy at Dtracer. We offer continuous improvement opportunities through adaptive developments of our platform. This process follows the following flow:

1. Client Request: Clients can request improvements or propose adaptations to the Dtracer platform for their specific needs.
2. Service Provider Assessment: Our team will evaluate the requests and proposals to determine their feasibility and potential benefits.
3. No-Cost Delivery Estimate: If the proposed improvements have a general impact that can benefit all platform clients, we will provide a delivery estimate at no additional cost.
4. Budget for Specific Functionalities: For specific or customized improvements that exclusively benefit one client, a detailed budget and delivery estimate will be provided. If the client accepts the budget, development will proceed according to the agreed timeline.

At Dtracer, we commit to working closely with our clients to ensure our platform continually adapts to their evolving needs, promoting sustainable development for both parties.

Acceptance of terms and conditions

By accepting the terms and conditions you accept this user agreement, which may be modified by Dtracer llc and notified to the customer in case of substantial changes.